Reginald Garrett, II

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Education

Masters of Science Information Systems and Technology Management - 2013
Capella University, Minneapolis, Minnesota
Masters of Business Administration - 1998
Prairie View A&M University, Prairie View, Texas
B.B.A. Accounting – 1994
Prairie View A&M University, Prairie View, Texas

Qualifications

Founded RWX Software, an applications development firm based in Houston. Results oriented team leader with over two decades of leadership and experience in Information Technology and Project Management. This includes hands on implementation of all aspects of network security planning and implementation.

Technical Expertise

Microsoft OS, Unix, Linux, Mac OSX, LAMP, Cloud Computing, Project Management, IT Security, ITIL, COBIT, CISM, E-commerce, Internet Architecture

Corporate Experience

Apple March 2013- Present
Senior Advisor- CPU/ iOS Tech Support
Provide technical support to users of Apple computers. This includes technical assistance for both hardware and iOS & Mac OSX operating system support.

RWX Software 2002 - Present
CEO-Founder/ IT Business Consultant
Founded software development company that specializes in applications for client and server side solutions for mobile applications. Support CIO & IT function for small and mid size firms. CIO functions include budgeting, planning, and business integration of departments. Each project included IT functions as well as project planning and implementation of hardware and software. Experience with the complete project development life cycle was common with each client engagement.

ITT Technical Institute Fall 2006 - 2013
Associate Dean
This position requires administrative and managerial duties that span four separate departments. These include curriculum and instruction planning, and monitoring of student metrics. Academic Advocate for the ISACA security organization for the entire campus. This included representing the IT security requirements within the scope of the campus objectives.
IT Department Chair
Responsible for the IT department preparing students for the latest technology requirements being implemented by employers. Updated the departmental degree offering to include Bachelor's degrees in Information Technology and Project Management.
IT Instructor
Instruction of multiple aspects of information technology to college level students. Subject matter included: Linux /UNIX administration, Windows Server environment, Networking Concepts, TCP/IP, Ethical Hacking, Project Management, Management Information Systems, etc.

Accenture 1998 - 2002
Technology Consultant
Assessed and implemented business and technology requirements for Fortune 50 clients. Project requirements would typically include combining technology components such as web development, e commerce, SAP, UNIX/Linux, Oracle, etc. Constant communication with all levels of client executive management was also a large component of the daily activity.

Bank of America Texas N.A. 1994-1996
Customer Service Manager
Promoted to manager and placed in the position of successfully handling customer related issues. This local branch succeeded in reducing the number of customer complaints and other issues by seventy five percent in a matter of three months. Consequently, the branch won several awards for both productivity and customer service.

Prairie View A&M University 1990 - 1992
Director of Veteran's Affairs
Implemented university-wide Veteran's Affairs Department reconstruction. This re-established eligibility for federal and state veteran's benefits. The successful project received award winning recognition from the President of the University.